

## ITCS Research Filestore Agreement

Storage is available to purchase for researchers or research groups on UEA's secure Research Storage Infrastructure, based on an IBM enterprise grade Storage Area Network (SAN) hardware housed in secure, environmentally controlled and monitored data centers. Data will be regularly backed up to tape with copies in both data centers at UEA.

The solution delivers tiered data storage in a near seamless way to the user. Frequently accessed data is stored on expensive disk with lower cost disk and tape media being used for infrequently accessed data. The basic cost of space on the research storage infrastructure is £100 per TB per year, within the following framework:

- A minimum transaction of £100
- A maximum term of 5 years
- A minimum storage amount of 200GB per year

### Filestore Details

**Filestore quantity:**

**Rental period:**

**Total cost:**

**Recharge code:**

**Share name:**

### Contact Details

A nominated contact (known as the Filestore Manager) is required to take responsibility for communication with ITCS and the users of the filestore.

**Name:**

**UEA Username:**

**Role:**

**Email address:**

**Department Name:**

**Phone number:**

## Access Requirements

### Windows / OS X

Please state or attach list of usernames for those people using the filestore and their access requirements.

Folder name	Username(s) or AD Group(s)	Access Rights (Full Control; Write/Delete; Read Only)

### Linux

Please state or attach list of Linux hosts using the filestore and their access requirements.

Folder name	Hostname(s)	Access Rights (No Root Squash; Read/Write; Read Only)

### High Performance Computing Cluster

Please confirm if the share is required to be accessed on the High Performance Computing Cluster

## Additional Requirements

- It is agreed that in the event of system failure or scheduled patching, ITCS will inform the contact. He/she will undertake to contact others who may be using the filestore identified in this agreement.
- Use of filestore is covered by the UEA Conditions of Computer use <http://www.uea.ac.uk/is/itregs/usepols>
- Access to filestore should be made via a client in the supported matrix and cannot be guaranteed for non-supported clients.

### Filestore Manager Signature:

Signed:

Date: